



Pleasant Beach Campground

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www.pleasantbeachcampground.ca

March 16, 2021

Dear Valued Pleasant Beach Seasonal Guests

As promised, our follow up communication, providing a little more insight to the 2021 season! We have spoken with many of you since releasing the news of the acquisition and hope to address some of your questions and concerns in this letter.

Although Sun RV Resorts is now the proud owners, it is our intent to operate Pleasant Beach Campground for the 2021 season as it has been operated previously. The Sherkston Shores team will be handling day-to-day Pleasant Beach Campground operations; payments, customer service, work requests, maintenance, security, as well as the cabin reservations.

Many of you have asked when you will be able to get into the park to complete renovations and get your sites ready for this season. Pleasant Beach Campground will be open for access as of April 1st, between the hours of 9am and 5pm. No overnight stays will be allowed and the gate will be locked by Sherkston Security at 5pm daily, until opening day on May 1st. The season will end on October 17th.

This season, to enhance your summer getaway experience, you will be provided access to Sherkston Shores to use the beaches, quarry, playgrounds, basketball/volleyball/ball hockey courts, skatepark, tennis and pickleball courts, Boston Pizza restaurant, Sherkston Supermart convenience store and LCBO outlet, Sherkston Café, arcade and laundry facilities. Access to the water park (waterslides, pools, hot tub, pool bar), Sherkston owner events/lounges or any other amenity not listed above will not be available for seasonals of Pleasant Beach at this time.

You will be issued one gate swipe card per site, for fast lane access to Sherkston Shores via the two left lanes at the main gate. One wristband per person on your Licence of Occupation (LOC) will be provided as well, and must be worn at all times while within Sherkston Shores. We will follow up with details on how to obtain your swipe card and wristbands in the next few weeks.

Of course, one of the most commonly asked questions is in regards to site fees. Existing site fees on average have been increased by less than \$ 2 / day for the season. The amount due for your site for 2021 is as follows:

2021 Fees

HST

Hydro Deposit 350.00

Total

Payment is due by April 15th and can be made over the phone by Visa, MasterCard or Discover or by email money transfer to pleasantbeach@suncommunities.com. We please ask during this time, that all mail be sent to Sherkston Shores, thus if you will be making payment by cheque, please mail to 490 Empire Road, Sherkston, ON, L0S 1R0. Please make reference to your site # (as displayed on the top left of this letter) if making payment by cheque or email transfer.

The Hydro Deposit will be applied towards your electric invoice that will be sent at the end of the season.

We are working hard to have all of your information updated into our computer systems, in order to send out your official notice of fees as well as the previously mentioned LOC. We do not require anything from you at this time in regards to the LOC – once our system is updated you will be sent the document electronically via DocuSign. Please ensure we have the most up-to-date contact information on file. If you require any changes, please email us at pleasantbeach@suncommunities.com.

We do ask that if you are choosing not to renew for this year, that you please notify us as soon as possible.

We thank you all for your patience during this transition and please, continue to reach out to us with any questions or concerns you may have!

Sincerely,

Your Pleasant Beach Campground & Sun RV Resorts Teams