



Sherkston Shores Beach Resort

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April 28, 2021

Dear Vacation Cottage Owner/ RV Seasonal Guest,

The 2021 season is just around the corner and we would like to thank you for your continued patience. With continued concerns over the rising cases and new variants, our focus remains on keeping our staff and customers safe during this period.

Further to our communication on April 15th, the extension of the Stay-at-Home Order has not altered our plans and we will be open on May 1st at 12:01 am.

Customers will not be able to access the resort before this date for any non-essential reason.

This letter sets out some of the relevant provisions of the Stay-at-Home Order and updated regulations but is not exhaustive. It is important that customers review the Stay-at-Home Order and regulations and abide by them. A copy of the Stay-at-Home Order will be posted at the Resort in various locations.

For more information on the Stay-at-Home Order and updated regulations please reference the following links:

- <https://www.ontario.ca/laws/regulation/200082>
- <https://www.ontario.ca/laws/regulations/r21265>

As noted previously, the emergency order places additional emphasis on the need for Ontarians to stay at home except for essential purposes. COVID-19 continues to spread within Ontario at an alarming rate. Please look to limit your travel to essential reasons only.

All amenities except for washrooms and showers will remain closed.

Access to the resort is provided as long as your account is in good standing. Your account is considered to be in good standing if you have provided a signed copy of your 2021 License of Occupation, a current insurance policy is on file and your account is not past due. Those accounts not in good standing are notified accordingly.

To help limit in-person contact, please send your documents by mail or email.

We will not be accepting payments or documentation in person at the property, however, we are available via phone during office hours should you have any questions or wish to make a payment.

Our Continued Health and Safety Focus

Please continue to respect the following:

1. Per provincial guidelines, your unit will be made available for access for use by yourself and members of your direct household only, as listed in your License of Occupation. If you are entering the resort, we expect that your travel would be from your primary residence directly to your unit.
2. For everyone's safety, please remain on your site while at the resort, except for daily exercise or to drive for essential travel.
3. No visitors are allowed at the resort during the Stay-at-Home order.
4. Per provincial guidelines, no gatherings are permitted during this period. This means you cannot gather with other resort occupants on your site or deck or in any public space within the resort.
5. Campfires are permitted with your household at your own site. People outside of your direct household are not permitted to join you at your campfire at this time.
6. For your personal safety and that of our staff, we ask that you do not engage with team members if you see them working on the resort. We are asking our team members to stay at least 4 metres away from other individuals.
7. Masks should always be worn as instructed by public health.
8. If you are experiencing any symptoms of illness or have had any recent contact with a potential or confirmed case of COVID-19, do not visit the resort and follow provincial guidelines for self-isolation/quarantine as appropriate.

Sales

If you are in the process of purchasing or selling your unit and you need to visit it, you will need to arrange an appointment. Closings and showings should be done virtually or scheduled for after the Stay-at-Home order whenever possible.

These are challenging times, and we thank everyone for their understanding. It has not been easy to sort out all the do's and don'ts required to open but we are delighted to be able to open our Season to you on May 1st and hope that you will be eager and excited to enjoy the resort even with the limitations imposed by governmental authority.

We look forward to welcoming you and your families back and remind everyone to follow all required protocols in place in order to keep our teams and families safe.

Please stay safe and be well,

Sun RV Resorts